

CYBER SAFETY

Protecting yourself online

With funding from



Tri-Community Adult
Learning & Literacy
Association

Welcome!

Your Instructor today is

Robin

Feel free to take
Photos of the slides
& ask questions

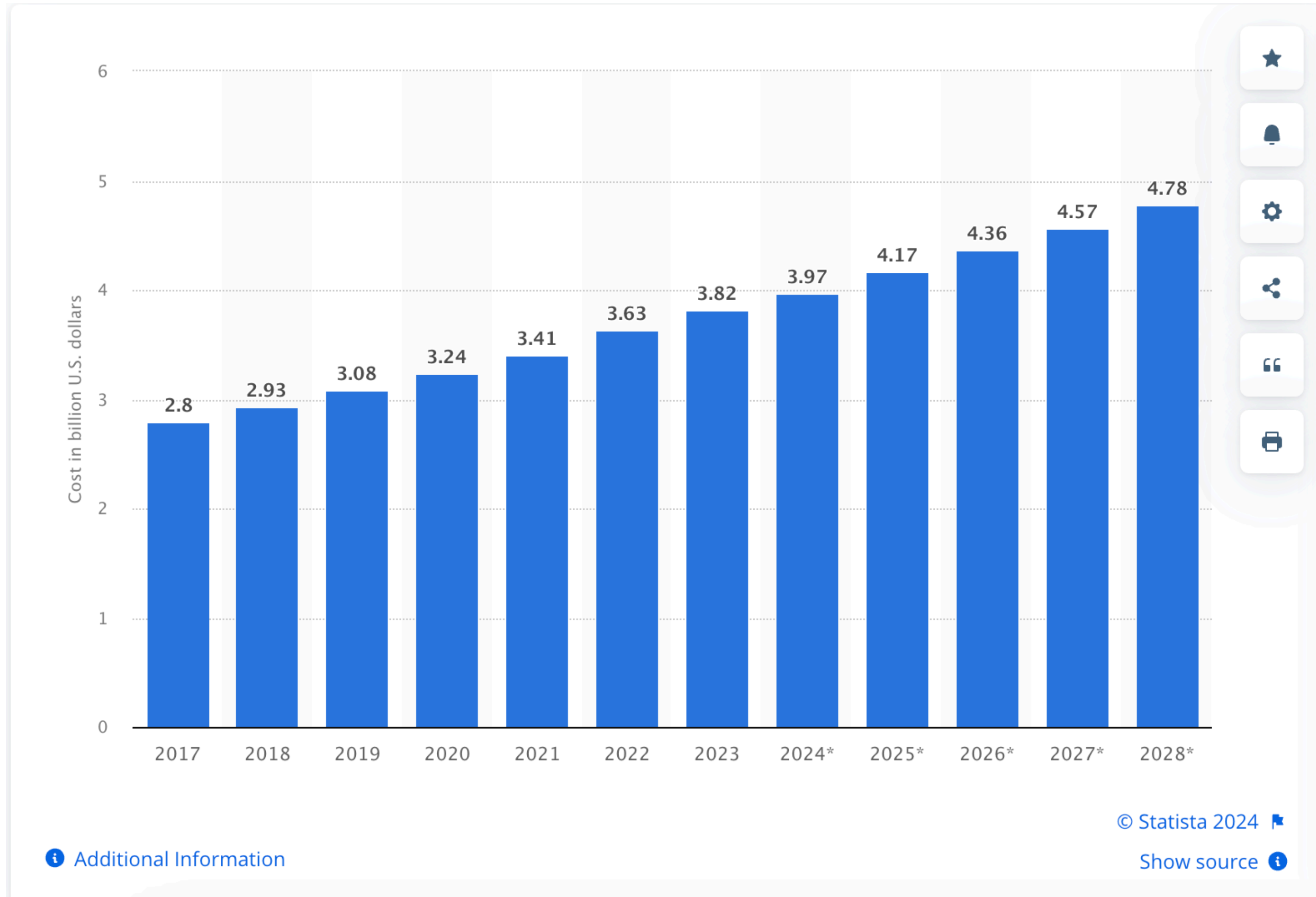


**What are your biggest
concerns?**

Cyber safety means staying safe when using computers, smartphones, and the internet and making sure your digital world is secure.



Estimated annual cost of cybercrime in Canada from 2017 to 2028



Scamming Terms You Should Know

HACKING

breaking into a computer or app without permission.

PHISHING

emails that look like they are sent from someone else's email but are used to steal your information or money

SPOOFING

when a scammer makes an email address, display name, phone number, text message, or website look different so they can convince you to trust them.

MALWARE

apps that are installed on your computer that let the scammer take control of your computer from far away.

SOCIAL ENGINEERING

when a scammer uses social media to trick you into telling them personal information so they can steal your identity





PHISHING

usually involves emails or other messages pretending to be from reputable companies. The goal is to get individuals to reveal personal information, such as passwords and credit card numbers.

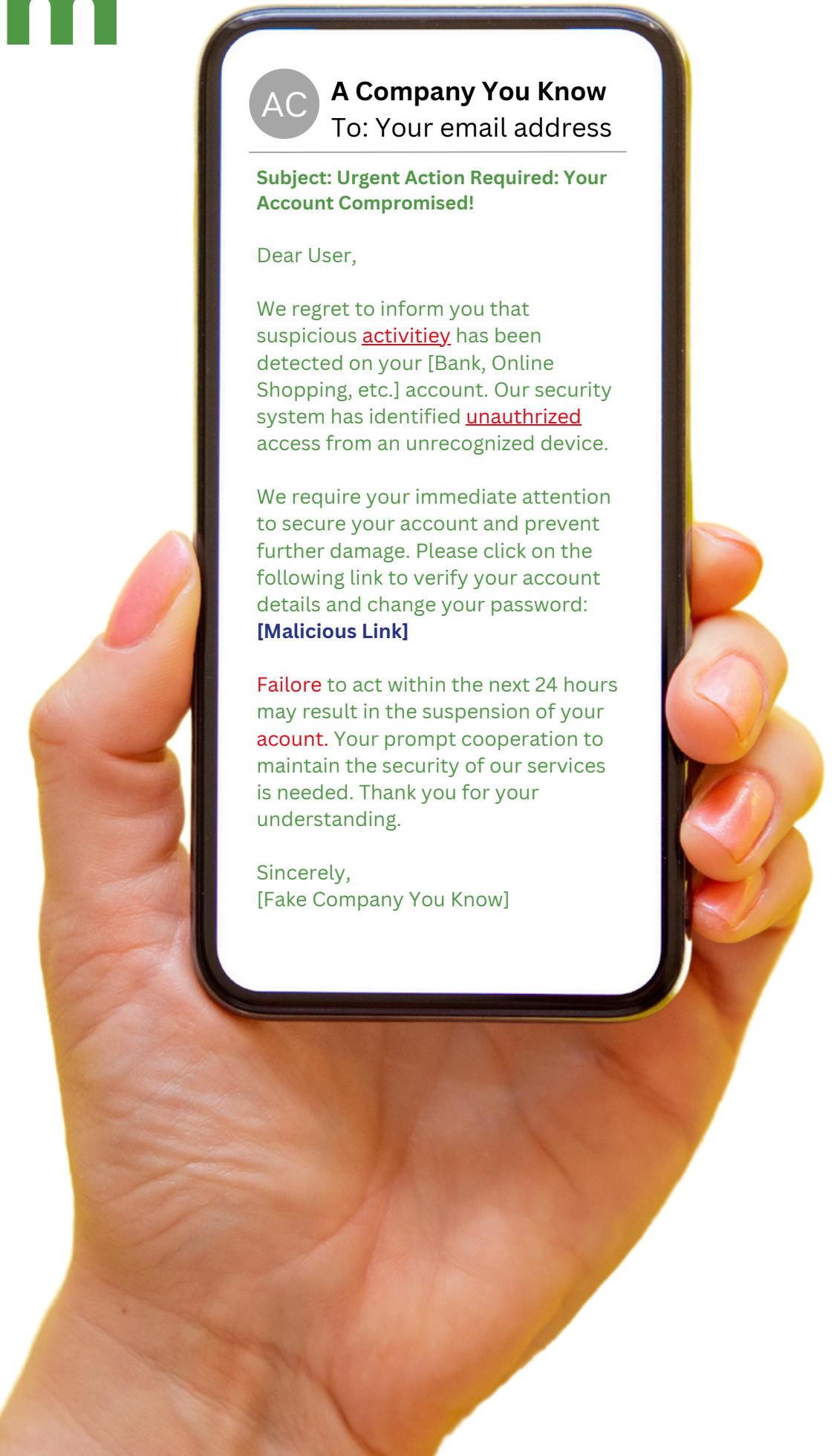


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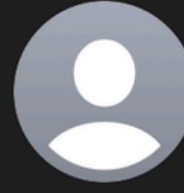
How to Spot a Phishing Scam

- It will say they've noticed some suspicious activity or log-in attempts.
- They want you to click on a link to make a payment or change your password.
- It looks like it is from a person who works at the company, but it is not.
- They will threaten or scare you and give you a deadline.
- It might look like it's from a company or business you may know.



5:58

5G 



gstc397191@ncan.ca >

Text Message
Today 12:08 PM

INTERAC-CA-HST43474864

To: [7809740741](tel:7809740741)

Amount Sent: 507.88

Visit: canhst24.com to complete
your tax return deposit

Ref#:C81290795

The sender is not in your contact list.

[Report Junk](#)

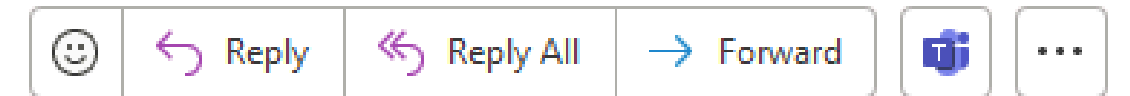
Re[4]: Robin



Lenny Richer <office15-15@mail.ru>

To  Robin Lillywhite

 Follow up. Start by July 25, 2022. Due by July 25, 2022.
You forwarded this message on 2022-07-21 10:13 AM.



Thu 2022-07-21 10:09 AM

This is for a personal client

I need 2 Google play **gift cards**, with \$100 worth increments on each **gift card**. I'll need you to gently scratch off the back of each **gift card**, take a clear picture of each **gift card** back and email them to the Recipient. kindly attend to this as soon as possible. Here's the client details.

Virginiaphillips001@gmail.com

No message should be included.

Notify me once this done promptly for reimbursement.

Sent from my mobile device.



PHONE SCAMS

Scammers might pretend to be law enforcement or a federal agency. They might say you'll be arrested, fined, or deported if you don't pay taxes or some other debt right away. The goal is to scare you into paying.

How to spot a phone scam

- You receive a call from an Unknown Caller
- The offer is better than you expect
- They pressure you to make a decision
- The caller claims you owe money
- The caller asks you for personal information
- They tell you that your phone or computer has been infected with malware or viruses



Microsoft does not send unsolicited email messages or make unsolicited phone calls to request personal or financial information or to provide technical support to fix your computer.



A close-up photograph of a white computer keyboard. The word "Scam" is written in a black, cursive font on a light blue key. Other keys visible include the asterisk and at-sign key, and the right arrow key.

Scam

SCAM WEBSITES

Scam websites work in various ways, from publishing misleading information to promising wild rewards and deals. The end goal is almost always the same: to get you to relinquish your personal or financial information.



https://

Beware of scam websites

- Always look for the locked padlock beside the website address The 's' in https at the beginning of a website address stands for secure.
- Be careful on websites that offer great prices that expire quickly or have time limits.
- Using a credit card instead of a bank transfer or bank debit card to pay is more secure.



Privacy error x +

Not Secure | ~~https://~~www.domain.com



Your connection is not private

Your connection is not private. Attackers might be trying to steal your information from domain.com (for example, passwords, messages, or credit cards). NET::ERR_CERT_AUTHORITY_INVALID

ADVANCED

Back to safety



GRANDPARENT SCAM

Grandparent scams target seniors. They get a phone call from someone pretending to be someone in their family (grandchild, child, niece, nephew). The caller says the person is in trouble and needs money immediately for an emergency.

Grandparent Scam

- If you receive a call like this, **DO NOT** send money.
- Police, judges, lawyers and jails **DO NOT** call people for money.
- Bail and fines are paid at a courthouse or police station and **CAN'T** be paid with gift cards.
- Call the family member they said they were and ask if they are ok. If you are worried about them, call the police.



How's everyone doing?

Questions?



How to Keep Your Online Accounts Safe



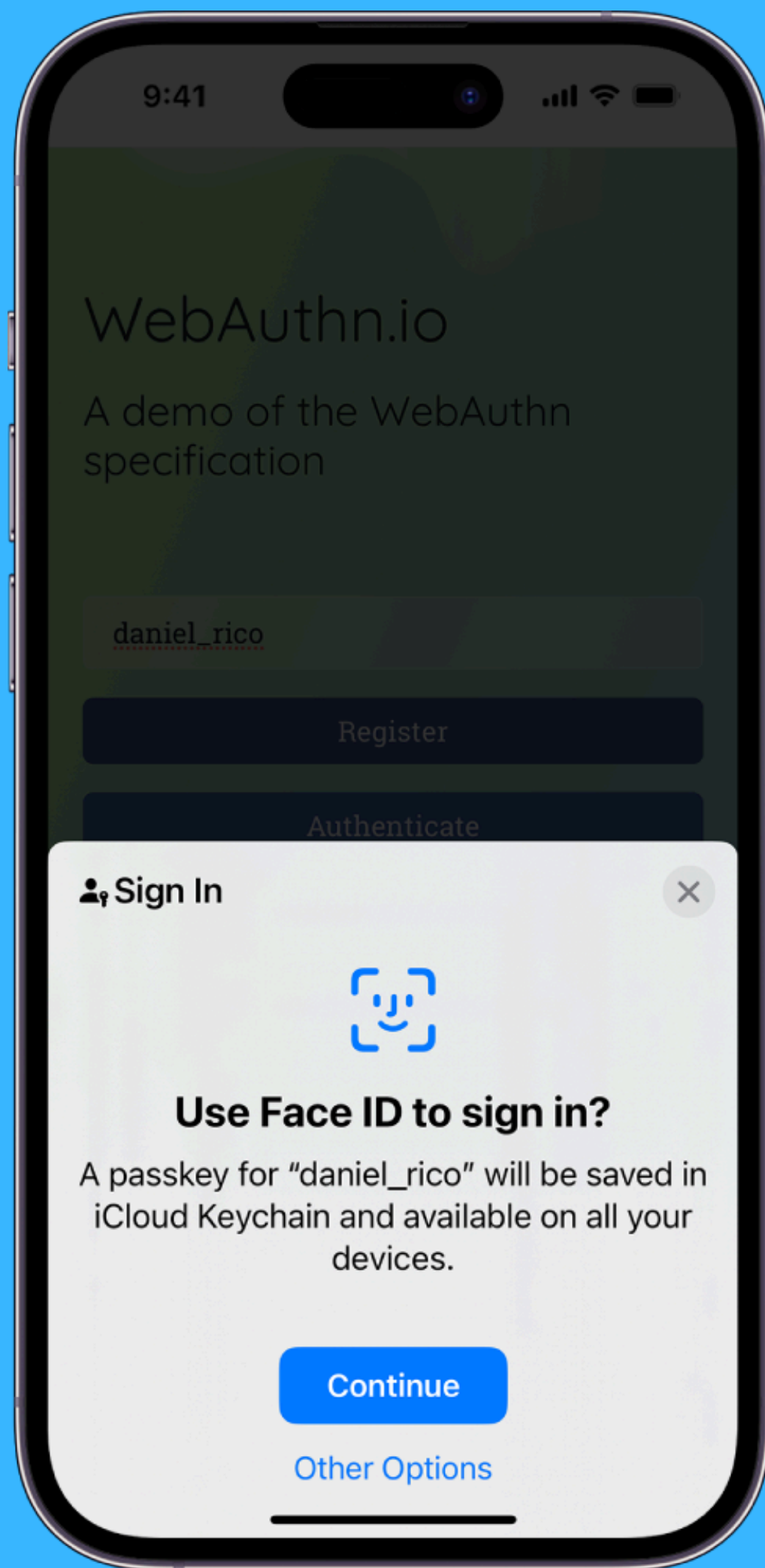
USE STRONG PASSWORDS

Create passwords that you have not used before that include **UPPERCASE** and lowercase letters, numbers, and special characters like **!, ? #, \$, %, *, <, >, /, (**



USE TWO FACTOR AUTHENTICATION

Many websites offer two-factor authentication, which means they will send you a passcode via text message or phone call so you cannot be logged in by someone else.



PASSKEYS

Passkeys are a new authentication technology that enables creating online accounts and signing in to them simply and securely, using just a fingerprint, face scan, or device PIN.



Use your passkey to confirm it's really you

 robinlillywhite@gmail.com ▾



Your device will ask for your fingerprint, face, or screen lock

[Try another way](#)

[Continue](#)

English (United States) ▾

[Help](#)

[Privacy](#)

[Terms](#)

INSTALL AND UPDATE SECURITY SOFTWARE

Use apps that are made for antivirus and anti-malware protection on your computer. They help you to find bad apps and keep your information safe.



Things You Should Never Tell a Stranger



- **Personal Information**
- **Bank and Credit Card Information**
- **Passwords and Security Answers**
- **Health Information**
- **Vacation Information**

Guard Your Information

Protect your personal information like you would your purse or wallet! Keep it close, be cautious about who you share it with, and don't leave it lying around.

Your data is valuable—guard it!



Okay...That was a lot.

Does anyone have questions?



**Tri-Community Adult
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THANK YOU!

for having us.